

From:
Sent:
To:
Cc:
Subject:

ment from PCSO

OFFICIAL-SENSITIVE

Good afternoon

Further to my objection to the DPS application by [REDACTED] we have received a written statement, along with Body Worn Camera footage, from PCS [REDACTED] of Stevenage Neighbourhood Policing Team, who attended Oval Wines, as pre-arranged by her colleague PC [REDACTED] to collect downloaded CCTV from [REDACTED]. To date the CCTV download has still not been received in any form, and I would like to submit this as additional evidence if I may on behalf of Herts Constabulary.

I will await your instruction,

Kindest regards,

Community Safety Unit
Senior Licensing Officer Stevenage

Office: [REDACTED]
Mobile: [REDACTED]



Prevention First

Tackling Violence against Women & Girls



Prevention First

In a non-emergency, [report information online](#), [speak to us via web chat](#) or call via 101 (in an emergency, always dial 999).

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[REDACTED]

From: [REDACTED]
Sent: 09 September 2025 18:00
To: [REDACTED]
Cc: [REDACTED]
Subject: [External] Objection submitted - Statement from PCSO [REDACTED]

OFFICIAL-SENSITIVE

Good afternoon [REDACTED],

Further to my objection to the DPS application by [REDACTED], I have received a written statement, along with Body Worn Camera footage, from PCSO [REDACTED] of Stevenage Neighbourhood Policing Team, who attended Oval Wines, as pre-arranged by her colleague Pc [REDACTED], to collect downloaded CCTV from [REDACTED]. To date the CCTV download has still not been received in any form, and I would like to submit this as additional evidence if I may on behalf of Herts Constabulary.

I will await your instruction,

Kindest regards,

[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]

[REDACTED]



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Witness Statement

Page 1 of 1

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

x

URN:

Statement of:

Age if under 18 (if over insert "over 18"):

Over 18

Occupation:

Police Community
Support Officer

This statement (consisting of2..... pages(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

I can confirm that the Victim Personal Statement (VPS) has been explained and offered to me.

☐

tick box

I do / I do not* wish to make a VPS at this time.

I understand that I can make a VPS at any time before a sentencing hearing.

☐

tick box

*delete as applicable

Signature:

Date: 09 09 2025

I am the above-named officer employed by the Hertfordshire Constabulary.

This statement is in relation to an attempted collection of CCTV from OVAL WINES on THURSDAY 28TH OF AUGUST 2025.

The location was OVAL WINES, STEVENAGE, SG1 5RA. OVAL WINES is located at the shops in PIN GREEN. Through out the statement I will refer to the location as OVAL WINES.

Excluding my colleagues I will refer to one person, [REDACTED]. [REDACTED] is the manager of OVAL WINES. I have met this male on a couple of occasions and would recognise him again if I saw him. I would describe this person as a white male, approximately 5'10", slim build, with short dark curly hair, with a dark beard. On the day of this interaction [REDACTED] was wearing a light-coloured polo shirt and dark jeans.

On the above date, I was on duty in full uniform, under the call sign [REDACTED] on foot patrol, single crewed. At the commencement of my shift, I took with me my Police issued Body Worn Camera (BWC), serial number [REDACTED], to use and when required during my duty.

At 16:50, I attended OVAL WINES to collect CCTV. This Interaction was recorded on my BWC, and I exhibit the BWV footage as SB/01.

This tasking for collection of CCTV was issued by PC [REDACTED], who had prearranged a suitable date and time (1600-1700hrs) with [REDACTED] prior to my attendance.

Signature:

Signature Witnessed by:

Witness Statement

Page 2 of 2

Continuation of Statement of [REDACTED]

Whilst engaging with [REDACTED], he has stated that he was not able to supply the CCTV at the time. This is because his CCTV technician was "out of the country" and he did not have access to the hard drive that stored the CCTV footage. He did however state he was able to download 10-minute segment clips from his mobile phone. To assist this, I provided [REDACTED] with a GOOD SAM link which he agreed to upload the CCTV footage to as soon as practicable.

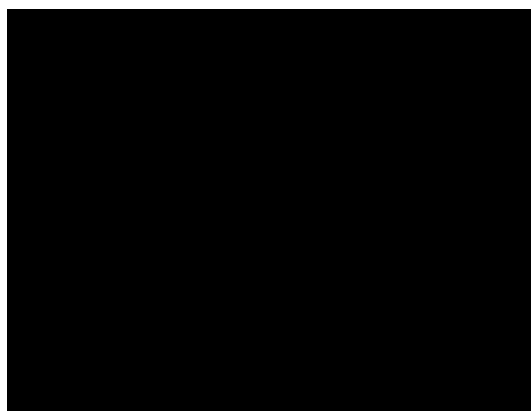
I then left the OVAL WINES store and continued with my duties. I later returned to STEVENAGE POLICE STATION and sent out the first GOODSAM link to [REDACTED].

On TUESDAY 2ND SEPTMEBER 2025, I realised the first link had failed to send so I resent a second link. After this date the GOODSAM link was monitored by myself and no footage had been received.

I can confirm as of TUESDAY 9TH SEPTEMBER 2025, I have checked GOODSAM, and [REDACTED] still hasn't sent in the footage as agreed.

I exhibit the following:

SB/01 – BWV of requesting CCTV footage from [REDACTED] at OVAL WINES, STEVENAGE.



Signature:

Signature Witnessed by:

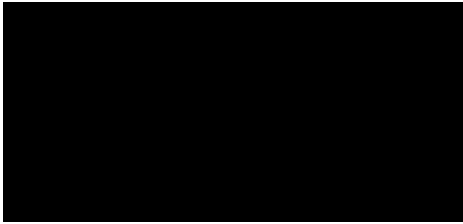
01/2018

RESTRICTED (when complete)



HERTFORDSHIRE CONSTABULARY

16th September , 2025



Dear [REDACTED]

Attendance Oval Wines - Pc [REDACTED] and [REDACTED]

On Thursday 12th of August 2025, Police Constable [REDACTED] visited Oval Wines, and requested a download of the CCTV in relation to an enquiry he was conducting following a complaint received by a member of the public that allegedly involved Oval Wines during July and August 2025.

The Officer was informed by staff on duty that he was not able to do so, as he had no 'mouse' to operate the machine. Pc [REDACTED] returned to the Police Station and collected a 'mouse' and then revisited Oval Wines later that day. At that time the sales assistant informed Pc [REDACTED] that he had spoken to yourself and told him that the only person able to access the CCTV was the **store owner/yourself**, who was not yet at work.

Pc [REDACTED] then spoke to yourself on the phone, and you told him you were unable to furnish him with the download but would do so later, and as soon as possible.

When Pc [REDACTED] re-contacted you on 22nd August, as you had not made contact with him, you told him you were unable to offer the download, but would do so the following week. On 23rd August, you contacted Pc [REDACTED] by e mail, telling him you were unable to download the CCTV, but were happy for Police to do so.

As this was Bank Holiday weekend, on Tuesday 26th August, PCSO [REDACTED], and a colleague, attended Oval Wines, as requested by yourself, to attempt to download/collect the CCTV footage. You were not on site, but had left a message that you were unable to provide the CCTV as it was not accessible.

You then spoke with the PCSO over the phone and asked that an officer attend the shop on Thursday between 16:00 and 17:00 as you would be on site and would have it accessible for download by Police.

They re-attended at that time and again, you said you were unable to offer it and after discussion PCSO [REDACTED] offered an alternative to assist, and this was GOODSAM, which you agreed to.

This visit was captured on body worn camera.

Since that time, there have been conversations between yourself and PCSO [REDACTED], but to date, though you have accessed GOODSAM, you have not downloaded anything at all.

As Premises Owner, I write to inform you that this is a breach of the Premises Licence.

Below is an extract from the premises licence conditions which are being breached:

'The premises will have CCTV in place. The digital CCTV system shall record images which will be retained in unedited form for up to 30 days and which shall be made available for any Responsible Authority on request'.

Please consider this letter as a further 'written warning'.

This has been recorded and should any further offences of this nature be committed, then Hertfordshire Constabulary will record this and add it to the current concerns in respect of the application for Designated Premises Supervisor, and the 'Appeal in regard to the revocation of the premises licence.

A copy of this letter has been forwarded to Stevenage Borough Council

Yours sincerely,

[REDACTED]

Police Senior Licensing Officer

[REDACTED]
[REDACTED]

Cc:

Licensing and Enforcement Officer
Licensing Office,
Stevenage Borough Council

RESTRICTED (when complete)**WITNESS STATEMENT**

(CJ Act 1967, s.9; MC Act 1980, ss.5A (3) (a) and 5B: Criminal Procedure Rules 2005, Rule 27.1)

URN

Statement of:

Age if under 18: Over 18 (If over 18, insert 'Over 18')

Signature

:

Date: 21/08/2025

Tick if witness evidence is visually recorded

☐
(Supply witness details on rear)

I am the above-named person and employed by Hertfordshire Constabulary (41/1849) since August 2009 and currently based at STEVENAGE Police Station.

This statement is in relation to the investigation of the OVAL Wines, THE OVAL, STEVENAGE.

This statement was made as soon as practicable, in isolation and during the same tour of duty while the events were fresh in my memory.

On Thursday, 21 August 2025, I was on duty in in a marked Police Tac vest, full Police uniform and PPE, under the call-sign [REDACTED] in the STEVENAGE (E1) area on mobile patrol in an unmarked car.

At 1010hrs I attended the OVAL WINES to try and obtain their CCTV as requested by [REDACTED] who is investigating them. I was informed by the worker called [REDACTED] that he could work the CCTV to download it for me but did not have a working computer mouse to work the machine and therefore I left.

I returned at 1152hrs with a mouse to use to find Ish on the phone to his boss called [REDACTED] (Via the name displayed on [REDACTED] phone). [REDACTED] agreed to provide the CCTV from his phone, and I agreed to send him via e-mail the dates and times to then load to GoodSam (GS). [REDACTED] advised that the CCTV lasts 3 months but then advised that it would take 2 hours to download 2 hours' worth of footage and [REDACTED] would need to work during this being downloaded so made sense to give [REDACTED] time to download and then upload in due course. [REDACTED] asked what it was about, and I advised that it related to an incident that has occurred outside the shop, but the offender has come in and out of the shop before of after.

[REDACTED] asked what he was looking for on the footage to which I repeated the above and no more.

I can exhibit this e-mail exchange as [REDACTED] as I made the CCTV request at 1222hrs and

Signature

Signature witnessed by:

RESTRICTED (when complete)**WITNESS STATEMENT**

(CJ Act 1967, s.9; MC Act 1980, ss.5A (3) (a) and 5B: Criminal Procedure Rules 2005, Rule 27.1

the GS a few minutes later using the ref HC-21082025-1849.

I then completed this statement & I had no further dealings with the case.

I consider all my actions, force (if required) and decisions to be proportionate, legal, accountable, necessary and non-discriminatory under Common Law, S117 PACE and S3 CJA.



Signature



Signature witnessed by:



Witness Statement

Page 1 of 2

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN:

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Statement of:

Age If under 18 (if over insert "over 18"): **Over 18**

Occupation:

I w

This statement (consisting of # Pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

I can confirm that the Victim Personal Statement (VPS) has been explained and offered to me

☒ tick box

I do not* wish to make a VPS at this time

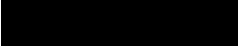
I understand that I can make a VPS at any time before a sentencing hearing

☒ tick box

*delete as applicable

Signature: Date: **13/11/2025**

This statement is in relation to The OVAL WINES in STEVENAGE. I am PCSO  I work from STEVENAGE POLICE STATION.

On Wednesday the 8th of October 2025 I was tasked by our licencing officer  to have a look at DAMS case 219221/41/041025 this DAMS case is a folder of CCTV videos that have been provided to the police by the manager at OVAL WINES STEVENAGE. I was tasked with this at 10:00am hours on the 8th of October. I was asked by  to look through the 11th of July 2025 between the times of 18:00hours and 19:00 hours of the footage that was sent.

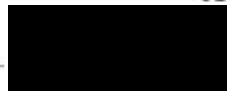
As I went onto the case there was over 300 videos that had been uploaded and various dates. I started looking at clips from the 11th July 2025 which there was 36 files for the same date for one hours' worth of footage. when going through each piece of footage I noticed that the files where only second long clips for the full hour between 18:00- 19:00 hours.

Below I have attached my findings of the DAMS asset, the time, length of clip and the date.

Signature: _____

Signature Witnessed by: _____

Continuation of Statement of



Witness Statement

Asset on DAMS	Time	Length Of Clip	Date of Clips
5983930	17:59:00	00:42	11/07/25
5983931	18:00:10	00:18	11/07/25
5983932	18:00:28	00:41	11/07/25
5983934	18:01:10	01:57	11/07/25
5983935	18:01:16	00:05	11/07/25
5983937	18:03:09	00:45	11/07/25
5983938	18:03:17	00:03	11/07/25
5983939	18:04:03	00:07	11/07/25
5983940	18:04:36	00:07	11/07/25
5983941	18:04:44	00:21	11/07/25
5983942	18:05:00	00:01	11/07/25
5983943	18:05:07	00:02	11/07/25
5983944	18:05:27	00:25	11/07/25
5983945	18:05:35	00:48	11/07/25
5983947	18:05:52	00:28	11/07/25
5983948	18:06:40	00:16	11/07/25
5983949	18:07:08	00:04	11/07/25
5983950	18:07:36	00:27	11/07/25
5983951	18:51:18	00:15	11/07/25
5983952	18:51:28	00:50	11/07/25
5983953	18:52:08	01:41	11/07/25
5983954	18:52:23	00:00	11/07/25
5983955	18:52:41	00:12	11/07/25
5983957	18:53:31	00:40	11/07/25
5983958	18:53:55	00:30	11/07/25
5983959	18:54:01	00:17	11/07/25
5983960	18:55:50	00:39	11/07/25
5983961	18:56:02	00:28	11/07/25
5983962	18:56:40	00:59	11/07/25
5983963	18:57:11	00:39	11/07/25
5983968	18:57:35	00:37	11/07/25
5983969	18:58:14	00:24	11/07/25
5983970	18:58:29	01:48	11/07/25
5983972	18:59:28	00:14	11/07/25
5983976	18:59:45	00:16	11/07/25
5983981	19:00:25	00:25	11/07/25

Signature:

Signature Witnessed by:

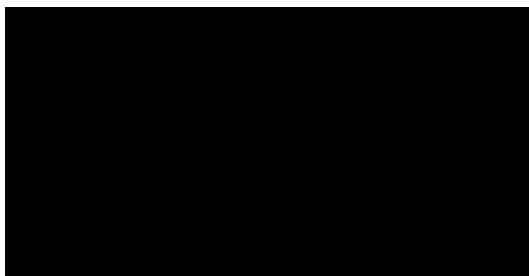
Witness Statement

Page 3 of 3

Continuation of Statement of [REDACTED]

From the table that I have attached you can see that there is a clear gap in timings at one point between 18:08 hours and 18:51 which is a 44 minute gap.

I spent approximately three hours watching and rewatching this footage as well as putting a timeline together. This meant that I had to be stood down from my usual duties and preventing and investigating crimes in the town centre.



Signature: [REDACTED]

Signature Witnessed by:

04/2013

RESTRICTED (when complete)